



# WebXchange: MFRC Innovative Ideas

Making the MFRC a home away from home

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Welcoming Families 365:

Making the MFRC a Home Away from Home

By Liana Clifford & Kim Dixon



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This session will be recorded.

## INITIAL CONTACT



- ✓ Bilingual services & programs
- ✓ Welcome to Greenwood Email & Welcome Package
- ✓ Upon arrival: Clearing in, tour of facilities & Welcome Package
- ✓ Welcome call and Home visit with gift
- ✓ Greenwood 101: Bus tour of Greenwood & surrounding areas

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## COMMUNITY INTEGRATION



- ✓ Wing Welcome Rexpo: Meet your community businesses & services
- ✓ Information: What's happening at the GMFRC? How can we help?
- ✓ Promote services & programs offered at GMFRC & available in the community

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## 365 CONTINUOUS SUPPORT



- ✓ Rural area: Close knit community
- ✓ Take the time:
  - a) to connect with/reach out to new families
  - b) to nurture the MFRC – military family relationship
- ✓ Get families involved with the planning and implementation of MFRC programs & services:  
Give them a VOICE!

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## WRAP UP & THANK YOU



# Thank you!

Be the reason someone *smiles* today

# Welcoming Families 365: Making the MFRC a home away from home



Kingston Military Family Resource Centre

March 8, 2018

## Using Posting Cycle to Prioritize Programming



Then back  
to preparing  
to move



## MFRC's information sheets

- Gather information
- Refer posted-out families
- Share and help each other



## Welcome Packages

- The Kingston MFRC is going online
- Tailored welcome packages
- More updated information
- Less work for us



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