



WebXchange: MFRC Innovative Ideas

Preparing families for an OUTCAN posting

28 March 2018

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MILITARY FAMILY SERVICES EUROPE



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Manager MFS(E)***



MFSE Overview

- Military Family Services Europe MFS(E)
- MFS(E) Programs
- Our Team
- Resources



What's different OUTCAN?

CANADA	OUTCAN
Services delivered by MFRC's under MOU with MFS	Services delivered directly by MFS staff under SLA with Chain of Command
Military Family Resource Centres	Military Family Services Centres and Sites
Boards of Directors	Advisory Committees
Fundraise to augment programming	No fundraising - mandated programming
Responsive to Chain of Command	Work very closely with Chain of Command
Non NPF staff hired from community	NPF staff - required to be CAF dependents

Over 75% of CAF families use MFS services in OUTCAN Europe



Military Family Service Europe

GREAT BRITAIN	
96	families
275	family members
98	children

SHAPE, BELGIUM	
70	families
177	family members
53	children

Brussels, BELGIUM	
41	families
87	family members
27	children

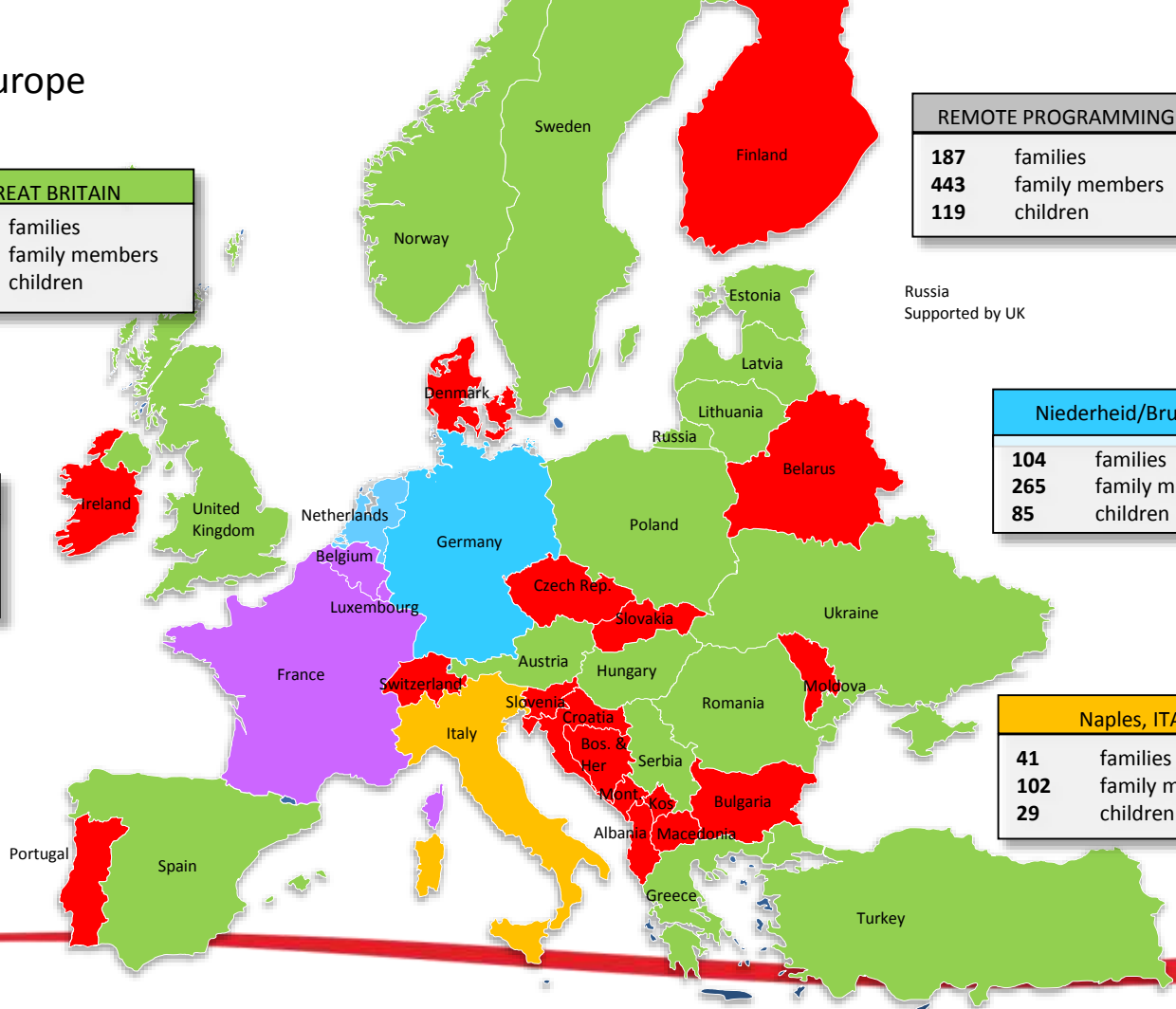
2017 TOTALS	
539	families
1,346	family members
411	children

REMOTE PROGRAMMING	
187	families
443	family members
119	children

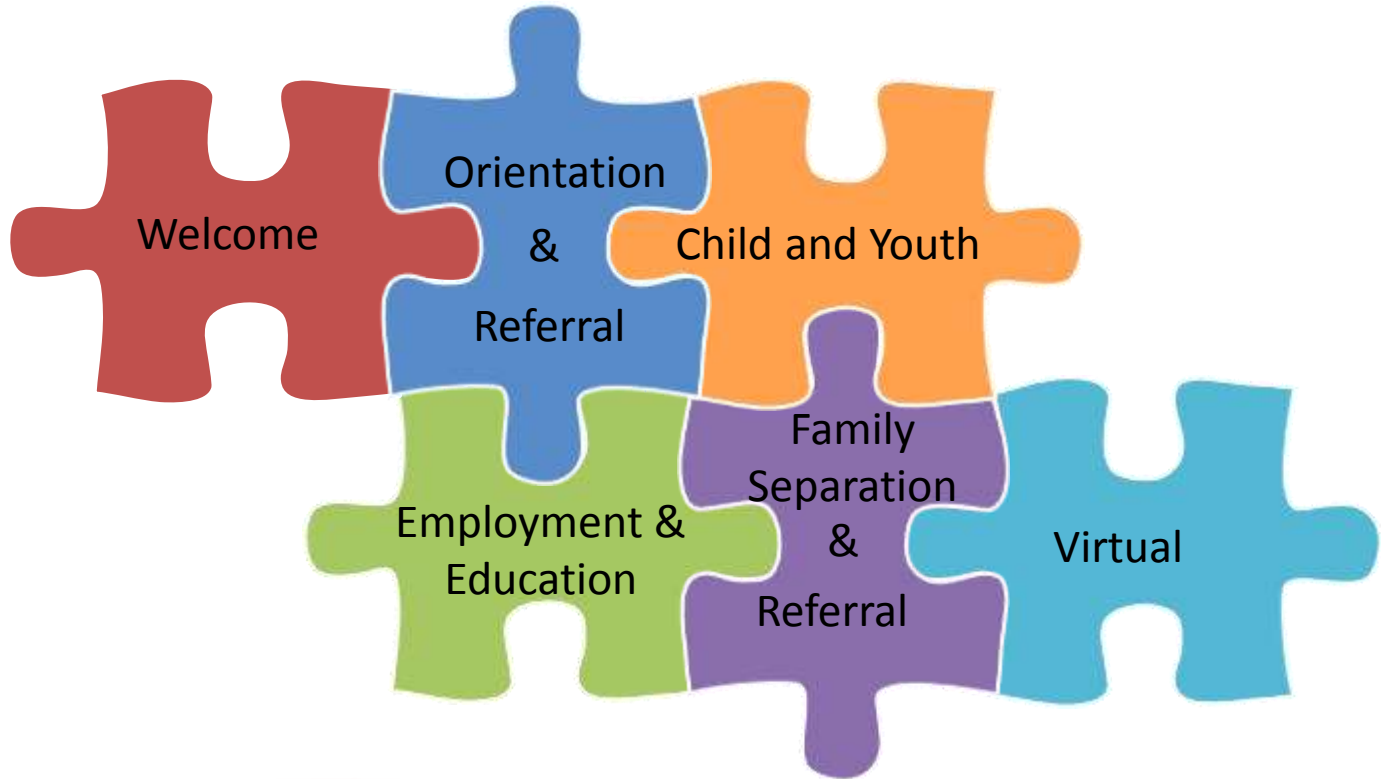
Russia
Supported by UK

Niederheid/Brunssum	
104	families
265	family members
85	children

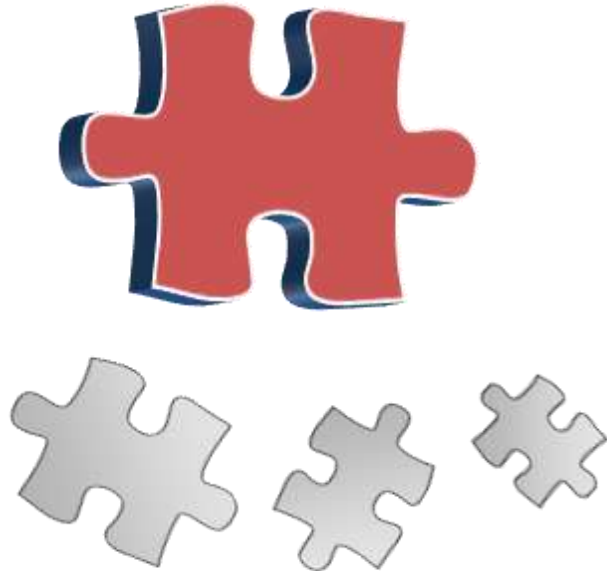
Naples, ITALY	
41	families
102	family members
29	children



MFSE Programs



MFSE Programs



Welcome

- Welcome Packages
- Outreach/ WLC
- Information briefings
- Welcome events
- Sponsorships programs



MFSE Programs



Orientation & Referral

- Thriving In Guides
- Community Orientation Workshops
- Information Briefings
- Host Language Training
- Site specific Information and Referrals
- www.CAFConnection.com
- www.Europe.forces.gc.ca
- Facebook: Military Family Services Europe



MFSE Programs



Children's Programs

- Welcome Packages
- Craft Program
- Friends on a Journey
- Home Alone and Babysitter's Course
- Caregiver Resources

Youth Programs

- YEP: Youth Employment Preparation Program
- Youth Leadership Conference
- Volunteer Opportunities



MFSE Programs



Employment & Education

- YEP: Youth Employment Preparation
- Adult Employability Program
- Scholarship Information



MFSE Programs



Family Separation & Reunion

- Outreach and Ongoing Communication
- Deployment Packages
- Resource Library
- Virtual Deployment Workshops
- Respite Childcare Funding



MFSE Programs



Virtual Programs

- Travel Forum
- “Empty Nest” Club
- Book Club
- Workshops
- YEP
- Coffee Mornings
- Remote Socials



Susan Goddard
Senior Manager MFSP Europe

Charlotte Wall
Financial and Admin Coord

Angie Thibodeau
MFS Europe Manager

SERVICE DELIVERY TEAM

PROGRAM COORDINATOR TEAM

Nalini Shekhar
Community Services Manager
Selfkant-Kaserne/Brunssum

Lisa Parker (acting)
Community Services Manager
UK/Remote

Joany Beuregard
Community Services Manager
Casteau

Joanne Ivey
Community Services Manager
Brussels

Kate McAllister
Community Services Manager
Naples

Alessio Gennari
Community Services Provider
Niederheid/Brunssum

Roksana Cylupa
(UK-home office)
Community Service Provider

Tammy Schneider
Community Services Provider
Casteau

Sina Barnes
Community Services Provider
Outreach and Child and Youth
Brussels

Veronique Bouchard
Community Services Provider
Naples

Mary White
Community Services Provider
Niederheid/Brunssum

Stacey Royer-Giguere
(UK home-office)
Child and Youth

Jennifer Delahun
Community Services Provider
Casteau

Katelin Leblond
Community Services Provider
Brussels

Luraine Graham
Community Services Provider
Child and Youth
Naples

Jennifer Ambata
Community Services Provider
Child and Youth
Niederheid/Brunssum

Kathryn Symes (London Det)
Community Service Provider

Elaine Hallé
Community Services Provider
Casteau
Child and Youth

Ann Marie Lynch
Office Clerk

Amanda Ager
(Romania-Home office)
Community Service Provider

Andrée-Anne Lavoie
Community Services Provider
Casteau

Vacant
Office Clerk

Christina Raesler
Office Clerk

Pam Holtz (Stuttgart)
Program Coordinator
Family Separation and Reunion Programs

Kate Maslen (Naples)
Program Coordinator
Communications Programs

Jennifer Fudget (Niederheid)
Program Coordinator
Child & Youth Programs

Giselle Shangi-Ellis (Madrid)
Programs Coordinator
Virtual Programs

Caroline Couture (Brussels)
Programs Coordinator
Employment, Education and Training

Brigitte Barrette (Luxembourg)
Programs Coordinator
French Programs

Martine Bareil (Riga)
Programs Coordinator
Communications Programs



Staying Connected & Informed

www.cafconnection.ca/Europe/Home /

Family information line 0800-77-7722 Europe Toll Free



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YouTube www.youtube.com/MFSEurope



WebEx – Virtual Platform www.mfspeurope.webex.com



Newsletters: Local and/or National

